

Enhancements to your natural gas system in Plainfield, Crest Hill, Joliet and Rockdale

Dear Valued Customer,

Delivering your natural gas is a responsibility we take very seriously. As part of our commitment to construct, operate, maintain and inspect our natural gas system to ensure safe and reliable service to our more than 2.2 million customers, we are making meaningful investments in our natural gas infrastructure which include the expansion of our gas transmission system. This enhancement project will provide increased operational flexibility and reliability as well as support spurring economic growth in your community.

Natural Gas Pipeline Installation

Beginning in October 2020, Nicor Gas, with its contractor NPL, will be installing a 10.3-mile segment of 24-inch and 16-inch natural gas transmission pipeline, as outlined on the map on the reverse side of this letter. Nearly all the installation will take place within the existing utility corridor which will minimize the impacts to residents and businesses along the route. Construction will take place in phases. The final phase of construction is expected to be completed by the end of 2022.

Nicor Gas customers will continue to receive natural gas service during the construction period and this project is not expected to cause service interruptions. Nicor Gas is working to reduce the impact construction may have on local roads and other pathways.

Questions?

Project Related

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Areas Affected

The project will be completed within the existing utility corridor and some additional permanent and temporary easements.

For Your Safety

All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is NPL.

Restore Landscaping & Pavement

At the completion of the construction, Nicor Gas will begin restoration of all impacted areas. Some previously vegetated areas may take multiple growing seasons to reach pre-construction condition. **Temporary restoration of some areas may be necessary until permanent restoration can be completed.**

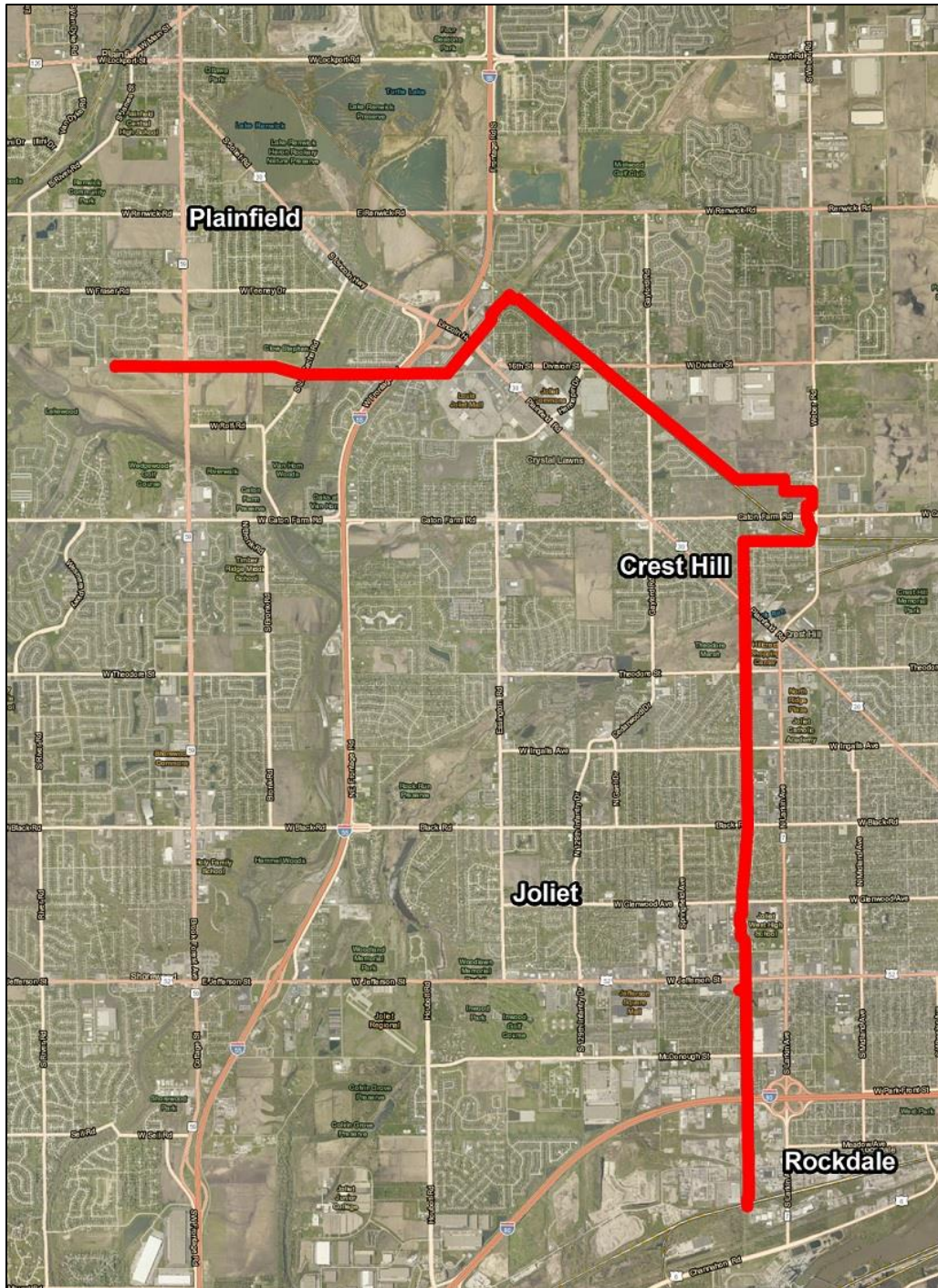
Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

nicorgas.com

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